NOTICE TO PUBLIC (UPDATED 7/16/20):

Utilizing guidance from Federal, State and local agencies, please see below updated program notices due to the evolving COVID-19 outbreak. In consideration of the health of our staff and clients, CAI’s offices at 3 Washington Square in Haverhill continue to be closed to the general public.

- Document drop-off is available 24/7 in a new black secure mailbox located at 4 Emerson St. (just outside our main office entrance, facing the Bank of America building).
- The lobby will be open two half-days per week (beginning May 13th) Wednesday afternoons from 1-4:30 p.m. and Friday, 8:30 a.m.– Noon
  Access to the lobby includes access to a copier for Community Action application documentation. If absolutely necessary for access to a copier, you can make an appointment. Call 978-373-1971 ext. 200 at any time 24/7 (leave a message including your name and phone number for us to confirm a day and time to schedule copier access).

CAI PROGRAM UPDATES:

**CAI Adult Learning Center** is closed through the end of the school year, following the Haverhill Public School system. Online learning is available for existing students.

**CAI Amesbury Center** The Amesbury Center food pantry is providing curbside pickup at 44 Friend St. in Amesbury. You must call to schedule food pickup, (978) 388-2570. The Amesbury food pantry serves residents of Amesbury, Merrimac, Salisbury, Newburyport, Newbury and West Newbury. For other assistance, please call and leave messages for return calls as possible. The Clothing Bank is now open by appointment only.

**CAI Drop-In Center** located at 16 Ashland St in Haverhill is open for limited access to street homeless adults only from 8 a.m. to noon, Monday through Friday, except holidays.

**Community Services** (includes RAFT and other housing/benefit services) is available to a limited extent by telephone only - please call 978-373-1971 ext. 286 or ext. 213 for English; ext. 213 for Spanish only.

**Family and Community Connection** is available by phone, please call 978-914-7893 or e-mail Melanie Tamberino mtamberino@communityactioninc.org Follow their Facebook page @familyandcommunityconnection for family resources.

**Family Day Care** The re-opening of FDC educator homes will begin on July 6, 2020 following EEC Health and Safety Guidance set forth on June 12, 2020. Please check with your FDC educator for specific re-opening dates and protocol.

**First Time Homebuyer classes** will resume via video conference. The next class begins August 4th.

**Head Start/Early Head Start** CAI Early Head Start/Head Start looks forward to welcoming back children in a limited capacity following EEC guidelines set forth on June 12, 2020. Children whose parents are working or have a documented need for full-day care are prioritized. Parents of selected children will be notified the week of July 6 if their child is selected to return to a classroom. All enrolled children not returning to a classroom will continue to receive virtual education services and family advocacy. Follow the Head Start Facebook page for family resources @CAIHeadStart

**Heating/Fuel Assistance** is available for new applications and questions by phone only please call 978-373-1971 ext. 218. The deadline for new LIHEAP applications has been extended from April 30 to May 29th.

**Northern Essex WIC Haverhill, Amesbury, Gloucester and Beverly Offices** WIC is providing all services remotely at this time only by phone. If you need to speak with a WIC staff person or are new to WIC, please call 978-374-2191 or 978-373-1971 x 239 and leave a voice message with your name and phone number so that a WIC staff person can return your call as soon as possible.

Please check our website, www.communityactioninc.org for updates or call our main phone line at 978-373-1971. This is a challenging, rapidly changing time for all. Our main priority right now is the health and safety of our staff and clients. Hopefully we will be past the pandemic soon. We wish good health and kindness for all.